

From: George Morino/=TMS/Toyota

Sent: 8/24/2007 4:42 PM

To: [-] Takezo Oba/=HINPO/TMC0@TMC0@TMCE

Cc: [-] michiteru_kato@mail.toyota.co.jp; Kirk Forsht/=TMS/Toyota@Toyota

Bcc: [-]

Subject: Fw: Data from NHTSA Database (RESEND w/Accel pedal Customer Complaints removed)

Hello Oba-san:

Here are the last two.

[Customer Complaints part 3]

George Morino
National Manager
Quality Compliance Department
Product Quality and Service Support
Toyota Motor Sales, U.S.A., Inc.
Tel. 310-468-3392
Fax 310-468-3399

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----- Forwarded by George Morino/TMS/Toyota on 08/24/2007 04:34 PM -----

George Morino/TMS/Toyota
08/24/2007 02:18 PM
To Takezo Oba
cc michiteru_kato@mail.toyota.co.jp, Kirk Forsht/TMS/Toyota
Subject Fw: Data from NHTSA Database (RESEND w/Accel pedal Customer Complaints removed)

Oba-san:

Sorry the Customer Complaint files are too big so I will send them separately as PDF.

George Morino
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Quality Compliance Department
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----- Forwarded by George Morino/TMS/Toyota on 08/24/2007 02:17 PM -----

George Morino/TMS/Toyota

08/24/2007 02:16 PM

To Chris Santucci

cc Kirk Forsht/TMS/Toyota@Toyota, Takezo Oba/HINPO/TMC0@TMC0@TMCE, michiteru_kato@mail.toyota.co.jp

Subject Data from NHTSA Database (RESEND w/Accel pedal Customer Complaints removed)

Chris:

I had our IT guru (Scott Limbrock) do some keyword searches from the NHTSA website data. We have not gone through to pick out unrelated items (such as warnings about soaked carpet, etc.) so please use this with a grain of salt.

[Recalls]

[attachment "NHTSA Recall Carpet or Mat 1990 to 2007.xls" deleted by George Morino/TMS/Toyota] [attachment

"NHTSA RECALL PEDAL AND ACCEL 1990 TO 2007.xls" deleted by George Morino/TMS/Toyota]

Push Button and Pushbutton were all related to seatbelt.

[Investigations]

[attachment "NHTSA INVESTIGATION CARPET OR FLOOR MAT.xls" deleted by George Morino/TMS/Toyota]

[attachment "NHTSA INVESTIGATION PEDAL AND ACCEL.xls" deleted by George Morino/TMS/Toyota]

[Consumer Complaints]

George Morino

National Manager

Quality Compliance Department

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